

What is expected of you

Participate! Participate! Participate!

By accepting an appointment as a committee member or expert, you are committing to actively participate in the committee or working group to which you are appointed. You also agree to fulfil a number of obligations associated with participation. This Part summarizes what active participation means at ISO. It also explains key obligations you must meet.

Respect the ISO Code of Conduct

ISO is an international, multistakeholder, multi-sector environment. The **ISO Code of Conduct** contains seven principles (and explanations) that are the foundation for participation in the ISO system:

- Respect others
- Behave ethically
- Escalate and resolve disputes
- Work for the net benefit of the international community
- Uphold consensus and governance
- Agree to a clear purpose and scope
- Participate actively and manage effective representation

All participants who choose to participate in ISO work must adhere to the above principles.

Guidance and a process for handling situations where someone does not act in accordance with the code of conduct has been developed by ISO/TMB.



Voting is a crucial part of a P-member's obligations.

Participate in decision making

Committees work by consensus (see **Subclause 2.5.6 of the ISO/IEC Directives, Part 1** for details about how consensus works) and by vote.

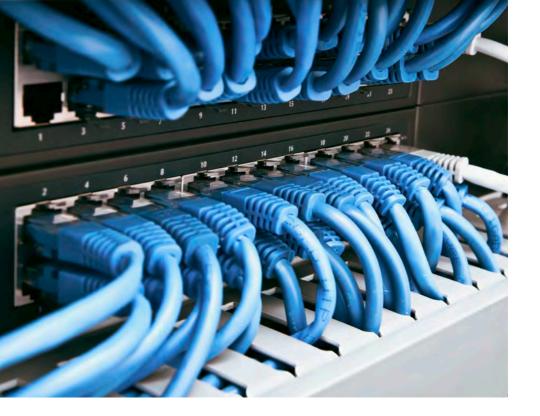
Voting decisions are taken within ISO on the basis of votes cast by ISO member bodies, using the principle of "one country, one vote". The ISO Committee Internal Balloting (CIB) system is used for votes by correspondence. Those eligible to vote, and the approval criteria, vary depending on the nature of the vote. The rules are explained in more detail in **Part 1 of the ISO/IEC Directives**.

Voting is a crucial part of a P-member's obligations. Those who fail to vote on over 20% of the questions formally submitted for voting on the CIB (New Work Item Proposals – NP, Committee Drafts – CD) over one calendar year may be downgraded to O-membership. Similarly, a P-member who fails to vote on an enquiry draft (DIS) or final draft (FDIS) or a systematic review (SR) will be downgraded to O-member.

See **Subclause 1.7.4 of the ISO/IEC Directives**, **Part 1** for more details.

The above rules are strictly monitored and applied. This is because the quality of ISO standards and other deliverables is directly related to the quality of the involvement of those engaged in its work.

Decisions in working groups are always taken by consensus, i.e. there are no votes.



Use the ISOTC platform (also known as eCommittees)

Because there is a lot of document exchange in developing standards and other ISO deliverables, it is important that all participants use the same tools to centralize efforts and maximize efficiency. The use of **eCommittees** is mandatory for working groups.

Meet deadlines

As mentioned above, committee Chairs and Managers are under pressure to stick to the timelines for the track (see **page 27**) selected for a particular project. This means that projects have to be carefully managed to ensure that all of the steps required at each stage of development (see **pages 24-26**) can be taken within the established deadlines.

You can play your part in making sure the project is delivered on time by consistently meeting the deadlines that you can see in the **ISO Projects**.



Preparing for a meeting means reading the documents.

Prepare for meetings

Preparing for a meeting means reading the documents. But in the ISO system, another critical part of meeting preparation is to obtain the input of other concerned parties.

Delegates at plenary meetings must ensure that they have consulted their national stakeholders in forming their positions. The Technical Management Board has prepared guidance documents for national standards bodies and liaison organizations on stakeholder engagement, based on which an e-learning course was developed. Links to additional guidance and support are also available on iso.org.

Respect copyright and trademarks

There is copyright in the content submitted to the standards development process. Many sources may be used for the drafting of a particular standard, including national standards, standards from other standardizing bodies, research papers, etc. Such content is likely to be copyright-protected. It is essential that the copyright holders give their agreement at an early stage of the standards development process to the content being shared in the process and possibly being reproduced in whole or in part in the ISO standard or other deliverable. It is the responsibility of those submitting such content to ensure that the agreement of the copyright holder has been obtained. More information about this is available on ISO Connect.

ISO standards, drafts and other ISO publications are all copyright-protected. The copyright is owned by ISO. Therefore ISO publications may not be copied without ISO's express permission. However, the sharing of ISO drafts is permitted to a limited extent. Please consult your Technical Programme Manager for any questions about copyright or contact copyright@iso.org.

For the use of the trademark-protected ISO logo and the short name "ISO", see **iso.org** or contact the ISO Central Secretariat (**logo@iso.org**). The use of trademarks of third parties or other proprietary names in ISO publications should be avoided. They may only be used in exceptional situations (see **ISO/IEC Directives, Part 2, Clause 31**).

Disclose any patents

The Common Patent Policy for ITU-T/ITU-R/ISO/IEC (see Annex I of the ISO/IEC Directives, Part 1) allows the inclusion of standard essential patents (SEP) in standards. To ensure that such an ISO deliverable can be used by standard users, it is essential that the owners of SEPs declare to the ISO Central Secretariat (patent. statements@iso.org) that they are willing to grant licences to applicants worldwide free of charge or on reasonable and non-discriminatory terms. To obtain these statements on time, committees are expected to inform participants of the Patent Policy at an early stage of the standards development process. For more information and forms, visit www.iso.org/ patents.

Be clear about data protection

All those participating in ISO standardization activities have rights and obligations regarding data protection. These are reflected in the Data Protection Policy for ISO members. All participants in the ISO system must also agree to limit their use of the personal data they access to ISO standardization and related activities only. Similarly, by participating in the ISO system, you agree that your personal data may be used internationally for standardization and related activities. This applies to data stored on ISO IT tools, as well as any personal data collected in the course of standardization work (e.g. attendance lists, minutes). These obligations are summarized in a **Declaration**. All those involved in ISO standardization are deemed to agree with the Declaration by virtue of their involvement in ISO. Any questions regarding the **Policy** or the **Declaration** can be directed to the ISO Data Protection Officer: DataProtectionOfficer@iso.org.

How to communicate on committee work

Participants in the ISO standards development process may be asked (e.g. by the media), or may wish on their own initiative (e.g. through social media), to share information with external parties about various aspects of committee work. ISO has developed an ISO policy on communication of committee work for such external communications.

Coordinate on media communications

Interest by the press or other media in ISO work is welcomed and the ISO Central Secretariat (ISO/CS) and ISO member bodies have public relations services able to provide information to the press. Should you be approached to provide information about an ISO project or meeting, please coordinate with the member body, committee Secretary and the ISO Central Secretariat. ISO/CS has developed social media guidelines to guide you if you want to talk about your ISO work on social media or create an account for your committee. Media interest in any ISO meetings should also be coordinated and approved by the ISO member hosting the meeting to avoid the confusion that could arise from diverging messages. See Annex SF of the **Consolidated ISO Supplement to** the ISO/IEC Directives, Part 1 for further details.

Stay informed

Things evolve everywhere. The same is true at ISO. Rules change, IT tools are improved and the technical programme is in constant flux. To be effective, you need to know about the developments that impact your work at ISO.

There are a few sources that can help you stay informed. Read the **TMB Communiqué** published after the Technical Management Board meetings (February, June and September) to find out about the TMB decisions that directly affect committees and their work. Also register on **ISO Connect** to get news and high-level information about ISO initiatives. Sign up to watch the pages that interest you and that are relevant to your work.





Tools and resources

PART 3

There are many tools and resources at your disposal

A number of tools and resources are available to help you do your ISO job. This Part provides links to access many of these tools.

Remember that your national standards body, committee Chairs and Secretaries, as well as ISO Central Secretariat Technical Programme Managers are there to help you. Their names and contact information are available on the "About" section of each committee page on iso.org.

Resource area for standards developers

Iso.org has a resource area specifically to support the work of individuals involved in standards development. There you will find the latest information about IT tools, forms, directives, templates, toolkits, etc. www.iso.org/iso/home/standards_development/resources-for-technical-work.htm.

Full list of links used in this document

The following are the full links referenced in this document in the order in which they are mentioned:

ISO's public Website:

www.iso.org

ISO Connect:

https://connect.iso.org

List of committees on iso.org: www.iso.org/iso/home/standards_ development/list_of_iso_technical_ committees.htm

The **Directives**

ISO/IEC Directives (including Parts 1 & 2,

are the core

the Consolidated ISO Supplement

and the JTC 1 Supplement)

procedures

www.iso.org/directives-and-policies.html

 $Description\ of\ the\ different\ ISO\ deliverables$

www.iso.org/deliverables-all.html

for standards

List of ISO members

www.iso.org/members.html

development

World Trade Organization's (WTO) Agreement

on Technical Barriers to Trade (TBT) www.wto.org/english/docs_e/

legal_e/17-tbt_e.htm

work in both

ISO's global relevance policy www.iso.org/governance-of-technical-work.html

ISO and the IEC.

Brochure Guidance on Twinning in ISO standards development activities www.iso.org/publication/
PUB100341.html

Brochure Twinning is Winning – How to engage developing countries in standardization work www.iso.org/publication/
PUB100414.html

ISO and developing countries https://www.iso.org/capacity-building.html

ISO's sponsorship programme to support participation in technical work https://connect.iso.org/x/JoEwAw

List of organizations in liaison with ISO www.iso.org/organizations-in-cooperation-with-iso.html

Vienna Agreement and guidance www.iso.org/va

List and biography
of ISO's Principal Officers
www.iso.org/principal-officers.html

Strategic business plans for every technical committee www.iso.org/bp

Stages of development for ISO deliverables

www.iso.org/stages-and-resources-forstandards-development.html

ISOTC platform for committee work

(also referred to as eCommittees)

http://isotc.iso.org/livelink/livelink?fu nc=ll&objId=2122&objAction=browse &viewType=1

ISO Projects

https://isotc.iso.org/pp/

Brochure *How to write standards* www.iso.org/publication/PUB100335. html

Brochure Conformity assessment for standards writers – Do's and don'ts www.iso.org/publication/PUB100303.

Brochure ISO Code of Conduct for the technical work www.iso.org/publication/PUB100397. html

Information about the ISO logo www.iso.org/iso/home/name_and_logo.htm

An explanation about the link between ISO deliverables and conformity assessment www.iso.org/iso/foreword

Copyright: Clearing content added to standards https://connect.iso.org/x/SYBGAQ

Data Protection Declaration www.iso.org/iso/home/standards_ development/resources-for-technicalwork/data-protection-declaration.htm

Data Protection Policy www.iso.org/iso/home/standards_ development/resources-for-technicalwork/data-protection-policy.htm

Brochure Project Management
Methodology – Roles, responsibilities
and capability requirements
https://isotc.iso.org/livelink/livelink/
fetch/2000/2122/15507012/19587784/
PMM_-_Roles%2C_responsibilities_
and_capability_requirements.
PDF?nodeid=19588324&vernum=-2

Brochure Project Management

Methodology in the ISO environment

https://isotc.iso.org/livelink/
livelink/fetch/2000/2122/15507012

/19587784/Project_Management_

Methodology_in_the_ISO_environment.

PDF?nodeid=19588439&vernum=-2

Guidance and tools for stakeholder engagement www.iso.org/resources.html



Brochure ISO policy on communication of committee work www.iso.org/publication/
PUB100382.html

E-learning on stakeholder engagement https://connect.iso.org/x/2QalAQ

TMB Communiqué
https://isotc.iso.org/livelink/livelin
k?func=ll&objId=15788626&objAc
tion=browse&viewType=1

Brochure Guidance for ISO national standards bodies – Engaging stakeholders and building consensus www.iso.org/publication/ PUB100269.html

Brochure Guidance
for ISO liaison organizations –
Engaging stakeholders and
building consensus
www.iso.org/publication/
PUB100270.html

Acronyms

CASCO	Committee on conformity assessment					
CD	Committee Draft					
CIB	Committee Internal Balloting system					
COPOLCO	Committee on consumer policy					
CSC/FIN	Council Standing Committee on Finance					
CSC/NOM	Council Standing Committee for Review of Nominations					
CSC/OVE	Council Standing Committee on Oversight					
CSC/SP	Strategy and Policy Committee					
DEVCO	Committee on developing country matters					
DIS	Draft International Standard					
FDIS	Final Draft International Standard					
IEC	International Electrotechnical Commission					
IS	International Standard					
ISO/CS	ISO Central Secretariat					
ITU	International Telecommunication Union					
IWA	International Workshop Agreement					
MSS	Management systems standards					
NP	New Work Item Proposal					
NSB	National standards body					
PAS	Publicly Available Specification					
PC	Project committee					
SC	Subcommittee					
SR	Systematic review					
ТВТ	Agreement on Technical Barriers to Trade					
TC	Technical committee					
ТМВ	Technical Management Board					
TPM	Technical Programme Manager					
TR	Technical Report					
TS	Technical Specification					
VA	Vienna Agreement					
WD	Working Draft					
WG	Working group					
WTO	World Trade Organization					

About ISO

ISO (International Organization for Standardization) is an independent, non-governmental international organization with a membership of 165* national standards bodies. Through its members, it brings together experts to share knowledge and develop voluntary, consensus-based, market-relevant International Standards that support innovation and provide solutions to global challenges.

ISO has published more than 23500* International Standards and related documents covering almost every industry, from technology to food safety, to agriculture and healthcare. For more information, please visit www.iso.org.

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Policy on communication of committee work to external parties and document retention



About this policy

There are many actors directly involved in the ISO standards development process. These include the ISO Central Secretariat (ISO/CS), ISO committee chairs and secretaries, national standards bodies (NSBs), working group convenors and experts, as well as P- and O-members ("ISO Actors"). Increasingly, ISO Actors may be asked (e.g. by the media), or may wish on their own initiative (e.g. through social media), to share information with external parties about various aspects of committee work. The following is a Policy for such external communications

This Policy has been adopted by the ISO Technical Management Board to ensure that the integrity of ISO's processes are protected while respecting ISO's World Trade Organization (WTO) obligations to maintain transparency in standards development. The application of this Policy is mandatory. This Policy is to be read in conjunction with the Data Protection Policy available at www.iso.org/iso/data-protection-policy.htm.

Part 1 – Policy on communication about committee work to external parties

A. Participation in committee work (including ISO technical committees, subcommittees, project committees and working groups)

- 1. ISO Actors may share the list of the participating NSBs and whether they are P- or O-members (i.e. the NSBs) in a given committee.
- 2. ISO Actors may share the list of P-members (i.e. the NSBs) who have nominated experts to a working group.
- **3.** If asked, an ISO Actor may also provide a list of the stakeholder categories that are represented in a working group without indicating the number of experts in each stakeholder category.
- 4. The above information shall not include details about the identity of the individuals or companies (including the names of the person, the company they work for, etc.).

- 5. Enquiries about the details of the individuals or companies, including the stakeholder category of the expert appointed to a working group, shall be directed to the NSB who appointed them.
- 6. When responding to enquiries about individuals, an NSB may only provide information as regards its national participants and not about the participants of other NSBs.
- 7. Individuals (e.g. experts, delegates) shall not speak on behalf of an NSB unless expressly authorized to do so by the NSB in question.

B. Ballots (e.g. TS/P, NWIP, DIS, FDIS, SR)

- 1. ISO Actors may share information about the overall outcome of a particular vote, i.e. whether it met the ISO acceptance criteria or not.
- **2.** This shall not include information about how any NSB or committee member voted.
- **3.** Requests for information about how an NSB or committee member voted shall be directed to the NSB in question.

- **4.** When responding to enquiries about particular votes, an NSB may only provide information about its own votes or national position and not about the votes or national positions of other NSBs.
- 5. Individuals (e.g. experts, delegates) shall not speak on behalf of an NSB unless expressly authorized to do so by the NSB in question.





- C. Committee and working group documents (including working documents, minutes, resolutions or recommendations)
- Committee and working group documents such as working documents, minutes, or working group recommendations shall not be shared externally.
- **2.** ISO Actors may share committee resolutions.
- **3.** Reproduction or distribution for use outside the committee of any content from draft standards at all stages of development is not permitted.

- 4. Material such as presentations made during meetings may be shared externally only if:
 - their authors agree,
 - the members of the committee or working group in question agree,
 - the material doesn't include content from draft standards at any stage of development,
 - no commercial use is made of such material,
 - the source is indicated (refer to POCOSA* for more information).

^{*} POCOSA is ISO's policy for the distribution of ISO publications and the protection of ISO's copyright. The text of POCOSA is available on ISO Connect to ISO members. If you do not have direct access to POCOSA, you can contact customerservice@iso.org or your national ISO member for any questions.

D. Communicating about the work of committees and working groups externally

- ISO Actors may share logistical information about committee work such as:
 - the date of forthcoming meetings,
 - updates on the stage of development of a deliverable.
- **2.** ISO Actors may report committee consensus positions.
- **3.** Individuals (e.g. experts, delegates) shall not speak on behalf of an NSB unless expressly authorized to do so by the NSB in question.

- **4.** ISO Actors may also share personal opinions provided that they:
 - are clearly identified as personal opinions,
 - do not convey the views or positions of others,
 - do not criticize the views or positions of others,
 - do not pre-empt or speculate on the outcomes of ballots or upcoming discussions,
 - do not criticize the activities of, or standards developed by, another ISO committee (or other standards development organization).

Part 2 - Document retention policy

- ISO requires that all records
 (e.g. N-Documents, minutes, resolutions, and other documents) be stored
 on the ISO eCommittees platform and
 that they shall not be deleted.
- Furthermore, before a working group is disbanded and the experts

may be removed from the Global Directory, a listing of the working group experts/participants must be saved and retained in the records at the parent TC, PC or SC level to help identify and re-engage experts for future revisions.

For any questions regarding communications on committee work to external parties or document retention, please contact **tmb@iso.org**.

About ISO

ISO (International Organization for Standardization) is an independent, non-governmental international organization with a membership of 162* national standards bodies. Through its members, it brings together experts to share knowledge and develop voluntary, consensus-based, market-relevant International Standards that support innovation and provide solutions to global challenges.

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For more information, please visit www.iso.org.

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Template for comments and secretariat observations

Date: 2012-06-08 Document: **FprEN 15221-7: 2012**

1	2	(3)	4	5	(6)	(7)
MB ¹	Clause No./ Subclause No./ Annex (e.g. 3.1)	Paragraph/ Figure/Table/ Note (e.g. Table 1)	Type of com- ment ²	Comment (justification for change) by the MB	Proposed change by the MB	Secretariat observations on each comment submitted
NO	1 Scope	1st	ed	Consider to move the 1 st paragraph to the last paragraph to state what the standard covers as the first paragraph instead, and what it is applicable for as the last paragraph. [ISO/IEC Directive 2:2011, 6.2.1]	Change the order of the paragraphs to: This European Standard gives guidelines for performance This European Standard establishes a common	
NO	4.0	0-4	1	Decide We washingto the Winter cond-	This European Standard is applicable Devide "benchmarkingfacility" in two words	
NO	1 Scope	3st	ed	Devide "benchmarkingfacility" in two words "benchmarking facility".	"benchmarking facility"	
NO	2 Normative references		ed	EN 15221-3 should not be a normative reference to this standard. Clause 5.5.1 refers to EN15221-3, but not in a way that makes this a normative reference. Change the wording in 5.5.1, or delete EN 15221-3 as normative.	Delete EN 15221-3 as normative reference.	
NO	3 Terms and		ed	[ISO/IEC Directive 2:2011, 6.2.2]	Add a new clause 3.2 Abbreviations with the	
NO	definitions		ea	Consider to add abbreviations used in the standard, such as FTE, NFA in a separate clause:	following list:	
				3 Terms, definitions and abbreviations3.1 Terms and definitions3.2 Abbreviations	FTE=Full Time Equivalent NFA= Net Floor Area BREEAM=	
NO	3.1		ge	This definition of benchmarking differs from EN 15221-1 definition 2.1. This should be explained in a way. Consider to add a note to 3.1 explaining the difference between them. Especially because 1. Paragraph in clause 3mention EN 15221-1 as normative.	Add a note to 3.1 explaining the difference between this definition and the definition of benchmarking in EN 15221-1, 2.1. or a note telling: NOTE This definition differs from EN 15221-1:2006.	
NO	4.2.4		ed	In clause 4.2.4 it is a list with both letters (a) and numbers (1 to 6). The list should have the same style; letters or numbers.	Change the list to a), b), c) etc.	

¹ MB = Member body (enter the ISO 3166 two-letter country code, e.g. CN for China; comments from the ISO/CS editing unit are identified by **)

NOTE Columns 1, 2, 4, 5 are compulsory.

² **Type of comment: ge** = general **te** = technical **ed** = editorial

Template for comments and secretariat observations

Date: 2012-06-08 Document: **FprEN 15221-7: 2012**

1	2	(3)	4	5	(6)	(7)
MB ¹	Clause No./ Subclause No./ Annex (e.g. 3.1)	Paragraph/ Figure/Table/ Note (e.g. Table 1)	Type of com- ment ²	Comment (justification for change) by the MB	Proposed change by the MB	Secretariat observations on each comment submitted
				[ISO/IEC Directive 2:2011, 5.2.5]		
NO	5.5.1		ed	Clause 5.5.1 refers to EN15221-3, but not in a way that makes this a normative reference. Change the wording in 5.5.1, or delete EN 15221-3 as normative.	Delete EN 15221-3 as normative reference.	
				[ISO/IEC Directive 2:2011, 6.2.2]		
NO	Bibliography		ed	The list of bibliography is mixed and should be sorted in this order:		
				EN standards		
				ISO standards		
				National standards		
				Publications		

NOTE Columns 1, 2, 4, 5 are compulsory.

¹ MB = Member body (enter the ISO 3166 two-letter country code, e.g. CN for China; comments from the ISO/CS editing unit are identified by **)

² **Type of comment: ge** = general **te** = technical **ed** = editorial



Best practices for improving effectiveness of working group meetings

The main progress of draft standards often take place during working group meetings. It is therefore necessary to be efficient during those meetings.

Here are several proposals aiming to improve effectiveness of WG meetings. A great part of the success of meetings lies in what is done between two meetings to prepare, progress and follow-up:

Before the meeting:

- WHO: WG Convenor (supported by WG secretary if any) Communicate meeting time and place in due time
- WHO: WG Convenor (supported by WG secretary if any) Ensure the venue has the required equipment (tel. conference, speakers,...)
- WHO: WG Convenor (supported by WG secretary if any) Prepare an agenda that precisely indicates the documents to be discussed and the expected outcome.

-

- WHO: WG Convenor Resume and analyse the list of actions decided during the previous meeting.
- WHO: Project Leader/Convenor/WG secretary If the aim of the meeting is to deal with comments formerly sent on a draft standard, the Project Leader/Convenor/WG secretary shall have solved all editorial comments prior to the meeting. The meeting shall focus on main technical items.

During the meeting:

- WHO: WG Convenor (supported by WG secretary if any) Begin the meeting by reporting on discussions/recommendations from the previous meeting and clearly indicate that those items will not be re-opened for discussion.
- WHO: WG Convenor (supported by WG secretary if any) Circulate attendance lists.
- WHO: WG Convenor (supported by WG secretary if any) Ensure the experts present at the meeting are entitled to participate.
- WHO: WG Convenor Do not re-open the discussion on a conclusion already taken by the WG at that working draft stage but wait for comments from the NSB that nominated the expert at the Enquiry stage to re-open the discussion.
- WHO: WG Convenor Do not allow never-ending debates.
- WHO: WG Convenor (supported by WG secretary if any) During the meeting, write a precise action list that identifies the responsible person and a target date.
- WHO: WG Convenor (supported by WG secretary if any) Define the next steps on each draft standard for the next two meetings.
- WHO: WG members Do not begin a draft standard without having solved main controversial items. Otherwise discussions will be re-opened at every meeting.
- WHO: WG Convenor (supported by WG secretary if any) Before leaving the meeting, have a clear view of the conclusions of the meeting. A summary, report or draft resolutions may be requested by TC/SC.



Between two meetings:

- WHO: Project Leader/Convenor/WG secretary Update the action plan (i.e. target dates on projects, etc.).
- WHO: Project Leader/Convenor/WG secretary Follow-up agreed actions and send reminders to the responsible people who need to provide contributions.
- WHO: Project Leader/Convenor/WG secretary Update the draft standard based on the consensus agreed at the last meeting.
- WHO: WG members If the draft standard must be submitted to the WG for a last proofreading before to be submitted to Enquiry, experts shall not use this opportunity to re-open debates; the aim of this proofreading shall be clearly stated.
- WHO: Project Leader/Convenor/WG secretary Encourage web meetings to deal with specific items between two meetings of the working group.
- WHO: Project Leader/Convenor/WG secretary Ensure visibility on the planning of forthcoming meetings, i.e when to expect what by or from whom.

Change of Convenor/Secretary:

Ensure continuity of work: via regular uploading of WG working documents on electronic platforms (Livelink and Collaboration tool).



Standard Norges prosjektarkiv ISO Documents

- Komitémedlemmer tilgang til:
 - Nasjonal komité
 - CEN-komité
 - ISO-komité
- https://sd.iso.org/documents/ui/#!/home



2 Opplæringskurs II - ISO Documents

2



Standard Norges prosjektarkiv ISO Documents

- Tilgang som deltakere i komiteer eller arbeidsgrupper
 - Brukernavn = e-postadresse
 - Passord = følg retningslinjer i e-post fra ISO
- Fordeler
 - Komplett arkiv slipper å ha ditt eget
 - Alltid tilgjengelig og alltid oppdatert
 - Slipper tunge e-postsendinger
 - Ett sted for alle dokumenter for SN/K, CEN og ISO
- Ulemper
 - Ett passord til å huske!



3 Opplæringskurs II - ISO Documents

3

Komitéarbeid

Målet med kurset er å gi en nærmere innføring i regler, ordninger og muligheter som gjelder ved deltakelse i nasjonalt, europeisk og internasjonalt standardiseringsarbeid. I tillegg vil du bli bedre på å skrive og lese standarder. Kurset bygger på «Introduksjon til standardisering».

Målgruppen er komitédeltakere, deltakere i internasjonalt standardiseringsarbeid, påtroppende deltakere og andre som vil lære mer om standardiseringsarbeid.

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